

Battery Charger Trouble Shooting Questions

Customer Name:

Customer Phone Number:

What is the Model Number:

What is the Serial Number:

Description or explanation of problem:

With the Battery Charger "ON" (shore power applied) and Battery Charger connected to the battery, measure and record the following:

Voltage at the Charger Output Connector:

Voltage at the Battery Terminals:

With Battery Charger "OFF" (shore power removed) and Battery Charger connected to the battery, measure and record the following:

Voltage at the Charger Output Connector:

Voltage at the Battery Terminals:

With the Battery Charger "ON" (shore power applied) and connected to the battery, measure and record the Voltage from the Remote Indicator Connector at the front of the Battery Charger:

Pin 2 to 1:

Pin 2 to 3:

Pin 2 to 4:

Pin 2 to 5 (if applicable):

Is the Charger Warm?

Is the Fan Running?

Is the Power Light On?

Is the Fuse Blown?

Yes

Yes

Yes

Yes

No

No

No

No

How many bars are lit on the Bar Graph Display?

Is this a New Installation or a Replacement?

What is Wire Size (AWG)?

What is the Wire Length (feet)?

How many Batteries are in the system?

What are the Size of the Batteries (Volts, Amps Hours)?